SINGLE RTDI STATE AID ACTION RESEARCH - CREATE - INNOVATE

TRAVEL CHATBOT FOR CONGIERE SERVICE BELL-BOY-BOT

1. COMMUNICATIONS
RESOURCES
INTERNATIONAL SA
2. UPCOM LTD



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EPAnEK 2014-2020 OPERATIONAL PROGRAMME COMPETITIVENESS-ENTREPRENEURSHIP-INNOVATION



The enterprise COMMUNICATIONS RESOURCES INTERNATIONAL S.A. NEW TECHNOLOGIES based in ATTICA region, has joined the Action "Digital Step" with a total budget of **84 million €.** The Action aims at the digital upgrading of very small, small and medium - sized enterprises.

The investment's total budget is 49.427,00 € out of which 24.713,5 € is public expenditure. The Action is cofinanced by Greece and the European Union - European Regional Development Fund.

The approved subsidised Business Plan includes investments in the following categories:

- ✓ Procurement and installation of ICT equipment
- ✓ Software for office applications, web development, e-shop services etc.
- ✓ Digital services (Digital advertising, e –security certifications, data entry and transfer etc.)
- √ Wage costs for new personnel

Through the participation in the Action, the enterprise achieved:

- √ Competitiveness improvement
- ✓ Increase of profitability
- ✓ Reinforcement of an extrovert business profile
- ✓ Enhancement of entrepreneurship

The support of EPAnEK proved beneficial, not only for the enterprise but also for the competitiveness of the national as well as the local economy.

















Programme
Central Macedonia

The companies "CRI S.A." and "EUROACTION S.A." were co-financed by the European Union and National Resources under the "Investment Plans for Innovation" Action of the "Central Macedonia" Programme, NSRF 2021-2027. The project "E-RECEPTION" aims at developing software for the reception of tourists in accommodation facilities, as well as integrating the software into a humanoid robot with the purpose of providing significant services of the responsible reception and hospitality staff. The project budget amounts to €400,000.00, and the Public Expenditure amounts to €320,000.00.



