SINGLE RTDI STATE AID ACTION RESEARCH - CREATE - INNOVATE

TRAVEL CHATBOT FOR CONGIERE SERVICE BELL-BOY-BOT

1. COMMUNICATIONS
RESOURCES
INTERNATIONAL SA
2. UPCOM LTD



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EPAnEK 2014-2020 OPERATIONAL PROGRAMME COMPETITIVENESS-ENTREPRENEURSHIP-INNOVATION



The enterprise COMMUNICATIONS RESOURCES INTERNATIONAL S.A. NEW TECHNOLOGIES based in ATTICA region, has joined the Action "Digital Step" with a total budget of **84 million €.** The Action aims at the digital upgrading of very small, small and medium - sized enterprises.

The investment's total budget is 49.427,00 € out of which 24.713,5 € is public expenditure. The Action is cofinanced by Greece and the European Union - European Regional Development Fund.

The approved subsidised Business Plan includes investments in the following categories:

- ✓ Procurement and installation of ICT equipment
- ✓ Software for office applications, web development, e-shop services etc.
- ✓ Digital services (Digital advertising, e –security certifications, data entry and transfer etc.)
- √ Wage costs for new personnel

Through the participation in the Action, the enterprise achieved:

- ✓ Competitiveness improvement
- ✓ Increase of profitability
- ✓ Reinforcement of an extrovert business profile
- ✓ Enhancement of entrepreneurship

The support of EPAnEK proved beneficial, not only for the enterprise but also for the competitiveness of the national as well as the local economy.







